

## **Volunteer Training Module Objectives**

### **Module 1. Leadership & Service Learning**

- Understand the mission of YHSC
- Describe the role of student leader in Service Learning projects
- Define the significance of Service Learning & Reflection

### **Module 2. Student Website Training**

- Log in to [www.ahecnation.org](http://www.ahecnation.org)
- Sign up for Events and Opportunities
- Log volunteer hours
- Use the message system
- Make basic edits to student profiles
- Utilize the gear store

### **Module3. Vulnerable Populations**

- Identify populations considered to be vulnerable
- Describe health care disparities
- Define understand the importance of cultural competency as it relates to self and others

### **Module 4.Ethical and Legal Issues**

- Understand privacy, confidentiality and ethics as they relate to being a volunteer.
- Understand when it is acceptable to breach confidentiality.
- Understand the basic concepts of HIPAA

### **Module 5.Health Career Exploration**

- Discuss the range of careers in health care
- Describe the difference between associate and baccalaureate programs
- Describe personal qualities of health care professionals'
- Describe the value of volunteer service in preparation for a health career

### **Module 6. Health Care Skills**

- Understand Universal Precautions & Personal Protective Equipment
- Demonstrate proper hand washing skill
- Demonstrate proper gloving technique Conduct a client interview
- Accurately measure vital signs, Blood pressure, Pulse, Oral Digital Temp, Respirations
- Report observations & data to others